

Ryde Batteries (Wholesale) Pty Ltd

PRODUCT WARRANTY

LIFELINE BATTERIES

PRODUCT WARRANTY

Ryde Batteries (Wholesale) will replace a Battery if it is faulty or defective in manufacture or materials during the specified warranty period. The warranty is provided in addition to any other rights or remedies held by a consumer at law.

Warranty Period

Warranty period for Marine, Solar and Recreational Power applications is 5 years Pro Rata including first 12 months free of charge. All other applications warranty is 12 months only.

Warranty Conditions

- The warranty period is not renewed or extended as a result of a warranty repair or replacement.
- The sales receipt for the battery must be provided as proof of purchase when a claim is made under this warranty.
- The warranty is not transferable and is only offered to the original end user of the purchased battery.
- The warranty only applies to batteries purchased from an authorized reseller in Australia of Ryde Batteries (Wholesale) Pty Ltd.
- To the extent that any conditions or warranty implied by law is excludable, such condition or warranty is excluded.
- Replacement of battery must follow the applicable recommended replacement periods for the equipment to which they are fitted.

Warranty Exclusions

The warranty offered by Ryde Batteries (Wholesale) Pty Ltd is void if the defect or fault is caused by:

- A failure to follow installation, operating or maintenance instructions.
- Inappropriate or improper use, or use of the battery for purposes other than that for which it was designed.
- Neglect, lack of care in storage, handling, general use or accident.
- Repairs, alterations, modification to the Battery which have been performed by a third party without Ryde Batteries (Wholesale) Pty Ltd consent.
- Tampering or alterations of markings to the battery
- Foreign contamination
- Incorrect charging both overcharging and/or undercharging.
- Federal Batteries do not recommend fitment or operation or charging of these batteries in parallel strings of more than 3 and strongly recommend a maximum of two. Warranty coverage does not extend to batteries in any more than 3 parallel strings.

The warranty does not include:

- Cost of consumables or accessories or labour costs
- Wear and tear

- Normal or scheduled maintenance.
- To the extent permitted by law, any damage to property, personal injury, direct or indirect loss, consequential losses or other expenses.
- Changes in the condition or operational qualities of the battery resulting from incorrect storage, fitment, application or maintenance, or due to climatic, environmental or other influences.

How to Make a Warranty Claim

If a battery fails within the warranty period as a result of a manufacturing or material fault or defect, consumers should:

- Return the battery at their own cost to the original point of purchase along with proof of purchase and a full description of the problem for warranty evaluation and/or repair. If returning to original purchase point is not feasible you may approach other authorized distributors although a warranty processing fee may be applied. To locate an authorized Battery outlet within Australia please call 1300 133 980 from a land line or email warranty@federalbatteries.com.au.
- All warranty assessments and repairs must be conducted by a Ryde Batteries (Wholesale) authorized distributor, branch or Agent.

IMPORTANT NOTE:

Australian Consumer Law

This warranty is provided in addition to other rights and remedies held by a consumer at law. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Purchased from

Date Purchased

Contact Details:

This warranty is offered by
Ryde Batteries (Wholesale) Pty Ltd
of D2/22 College St, Gladesville NSW 2111.

Please call Ryde Batteries on **1300 133 980**
or email **warranty@federalbatteries.com.au**
if you have any queries in relation to this warranty.